**Role-Play Task 1**

**Student1 and Student2 go shopping to the supermarket and ask how to get to fruits/vegetables corner and cooking utensils corner to the clerk(Student3) at information desk. S3 tells S1+S2 the directions using map. Cashier(Student4) tells the total amount to be paid and ask about how to pay.**

**Role-play Task 2**

**S2 goes to returns desk to return 2 items out 20 bought. S4 asks the reason of return and what S2 wants, exchange or refund. S4 wants refund.**