|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Topic:** Pizza Delivery | | | | |
| **Instructor:** | **Level:** | **Age:** | **Number of Students:** | **Length:** |
| Sunmi Kim(Cindy) | Intermediate | Adults | 4 | 50 minutes |
| **Materials:**  - Picture of phone, pizza, customer, and employee : attach on the board  - Worksheet #1 : presentation  - MP3 Audio File : practice  - Worksheet #2 : practice  - Role-card : production  - Charade cards : post production  - Video : sos activity | | | | |
| **Aims:**  - Students will be able to order the pizza using the phone by practicing role-play.  - Students will be able to use practical expressions when they order. | | | | |
| **Language Skills:**  - Listening : Students will listen the audio about how can order by phone.  - Reading : Students will read worksheet of the idiom.  - Speaking : Students will play role-play using the idiom.  - Writing : Students will fill the blank while listening. | | | | |
| **Language Systems:**  - Phonology : **S**wimmer’**s** Spe**c**ial /s/,/z/,/ʃ/  - Lexis : new words in the audio  (half-and-half, clams, be a hit, acquired taste, care for, throw in, make out etc)  - Grammar : phrasal verb  - Function : ordering  - Discourse : telephone conversation | | | | |
| **Assumptions:**  - Students have ordered something by phone in Korean.  - Students know the vocabulary of the ingredients of pizza. | | | | |
| **Anticipated Errors and Solutions:**  - Students keep quiet for fear of making mistakes while speaking.  → encourage them to speak with ease, not to correct their errors immediately  - Students may not be able to use the proper expression ordering something.  Ex) That pizza shop always *throws out* a free drink with every order.(X)  → That pizza shop always *throws in* a free drink with every order.(O)  EX) I couldn't *make in* what the customer ordered.(X)  → I couldn't *make out* what the customer ordered.(O) | | | | |
| **References:**  Pizza Delivery.(n.d.). In esl-lab. Retrieved December 23, 2018, from  https://www.esl-lab.com/pizza/pizzard1.htm  The Greatest Pizza Order Ever.MacLethal.Inyoutube. Retrieved December 29, 2018, from  https://www.youtube.com/watch?v=L5Y3hNWpJBE | | | | |
| **Notes:** | | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Presentation:**Check the vocabulary | | | | |
| **Aims:**Students will learn practical expressions when they order. | | | **Materials:**Worksheet#1 | |
| **Time** | **Set Up** | **Student** | | **Teacher** |
| 10 | Whole Class | - Listen carefully  - Answer  - Check what they know  - Match the words and numbers with drawing lines | | - Greeting  *Hello, everyone. Good morning. Did you eat the breakfast?*  - Eliciting  *Have you ever used pizza delivery using the phone?*  *What kind of pizza do you like?*  *We'll going to learn about how we order pizza using the phone.*  *Before listening, I introduce some new words to you.*  *T CCQs the following:*  ***Half-and-half*** *: a mixture of two things*  *Does it mean that half-and-half contains 3 things? (N)*  ***Clams*** *: kind of shellfish*  *Can we eat clams?(Y)*  ***Be a hit*** *: be popular*  *Is "being a hit" for something we have not heard before? (N)*  ***Acquired taste*** *: a liking for something that is at first considered unpleasant*  *Is it OK at first time? (N)*  ***Care for*** *: have a preference or liking for something*  *What is something you care for?*  ***Throw in*** *: add*  *What can you throw in to make a pizza?*  ***Make out*** *: understand or figure out*  *T explains - When we are in foggy weather, it is hard to make out signs on the road.*  - Worksheet#1  *Let’s practice to match what we learned through worksheets.*  *(Hand out)*  *First, read number 1.*  *What does the meaning of the word match with the number 1?*  *Match the words and number with the drawing lines.*  *(Wait)*  *Let’s check the answer together. Who want to answer number 2? (Checking)*  *Good job!* |
| **Notes:** | | | | |
|  | | | | |
| **Practice:**Main activity\_Listen and Fill the blank | | | | |
| **Aims:**Students will be able to listen to the key words and fill out the blanks. | | | **Materials:**Worksheet#2 | |
| **Time** | **Set Up** | **Student** | | **Teacher** |
| 10 | Whole Class | *- They are having phone conversation.*  *- name, address, and number.*  - Listen and Fill in the blanks | | - Guiding Questions  *What are the men doing?*  *What does the employee check after taking order?*  *Is "be a hit" good or bad?*  - Listen the audio  - Comprehension Questions  *What does the customer want to deliver?*  *How can the customer get a three dollar coupon?*  *Why the clerk call the pizza’s name "Swimmer's Special"?*  *Let's check again the words to suit this situation.*  - Worksheet#2  *Now, we are going to fill in the blanks while listening. I changed the useful expressions into the blank. Think of the meaning and fill in the blanks.*  (Listen)  - Check together with reading  - Error correction |
| **Notes:** | | | | |
|  | | | | |
| **Production:**Post-activity\_Role-play | | | | |
| **Aims:**Students will be able to use practical expressions by practicing. | | | **Materials:**role-card | |
| **Time** | **Set Up** | **Student** | | **Teacher** |
| 10 | pair | - Pick one card each team  - Practice with their pair using practical expressions with their own imagination  - Go out in front of the other friends and show the role-play | | - Preparing role card which contains different situations such as too late delivery, wrong ordering, cannot choose the menu etc  *ICQ*  *Do you check your situation?*  *Do you decide who will be customer?*  *Can you make your own pizza?*  *Let’s practice with your pair.*  (Monitoring)  *Now, come out by each team and show what you practice.* |
| **Notes:** | | | | |
|  | | | | |
| **Post Production:**Feedback | | | | |
| **Aims:**Students will review the key expressions by charade. | | | **Materials:**Charade cards | |
| **Time** | **Set Up** | **Student** | | **Teacher** |
| 10 | individual | - Review  - Make a gesture of idiom  - *Swimmer’s Special* | | - CCQ  *Can you have a phone conversation for delivery on your own? (Y)*  - Charades  ***Half-and-half*** *: a mixture of two things*  ***Be a hit*** *: be popular*  ***Acquired taste*** *: a liking for something that is at first considered unpleasant*  ***Care for*** *: have a preference or liking for something*  ***Throw in*** *: add*  ***Make out*** *: understand or figure out*  - Asking about the lesson  *Do you remember the name of pizza what the pizza shop manager thought while spending time overseas?*  *Don't forget today's expression, it will be very helpful when you want to eat a pizza in your house. Our time is finished. Thank you for participating.* |
| **Notes:** | | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **SOS Activity** | | | | |
| **Aims:**Students will catch the words what they listen. | | | **Materials:**Video | |
| **Time** | **Set Up** | **Student** | | **Teacher** |
| 7 | individual | - Speak freely what they hear | | - turn on the video  *What can you hear? Just say anything you hear.* |
| **Notes:** | | | | |

**\* Worksheet #1**

7/4/1/2/3/6

**\* Worksheet #2**

**Employee**: Hello. Can I take your order?

**Customer**: Yes. I'd like a large pepperoni pizza with mushrooms and green peppers.

**Employee**: Would you like anything else?

**Customer**: Well, wait. Uh, can I make that a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ pizza?

**Employee**: Sure. What would you like on each half?

**Customer**: Uh, what toppings do you have?

**Employee**: Well, we have Italian sausage, ham, mushrooms, onions, pineapple, black \_\_\_\_\_\_\_\_\_\_, green peppers, bacon, tomatoes, shrimp, \_\_\_\_\_\_\_\_\_, and \_\_\_\_\_\_\_\_\_.

**Customer**: Shrimp, clams, and squid!? What kind of pizza is that?

**Employee**: Uh, the manager spent some time overseas [*Oh*.], and thinks his new seafood pizza will \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ with customers, but to be honest, the "\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_," as he calls it, is an \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**Customer**: Uh, I'll pass on the "Sink or Swim" special, but I'll have pepperoni and mushrooms on one half and green peppers and Italian sausage on the other. Oh, and could I get extra cheese on that pizza?

**Employee**: Alright. Would you \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ any \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ or beverage with your order? [*Well . . . I don't know.*] Actually, we have a Friday night special going on right now [*Oh!*], and if you order any large pizza and drink, we'll \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ a free order of bread sticks, plus a three dollar coupon for use with your next pizza order.

**Customer**: Huh, sure, why not. And what drink comes with the pizza?

**Employee**: \_\_\_\_\_\_\_\_\_\_\_\_ apple \_\_\_\_\_ orange juice.

**Customer**: I'll take orange juice.

**Employee**: Okay. Your total comes to fifteen nineteen, which includes tax. [*Okay*.] And could I have your name?

**Customer**: Uh, yeah, Jay Han.

**Employee**: Huh? Did you say "Jay Hand"?

**Customer**: No, it's "Han." Actually, it's a Korean name, but many people have difficulty \_\_\_\_\_\_\_\_\_\_\_ it \_\_\_\_\_\_\_. Hey, maybe I SHOULD change my name to "Hand."

**Employee**: Ah, names are important; don't change it. [*Okay*.] Oh, and your address and telephone number?

**Customer**: It's 1340 South 16 East, and the phone number is 340-1870 (three-four-zero-eighteen, seventy).

**Employee**: Okay. Let me repeat your order. A large half-and-half pizza. [*Okay.*] One half with pepperoni [*Yeah*.] and mushrooms and the other with Italian sausage and green peppers.[*Yeah*.]Orange juice and your free order of bread sticks. Jan "Han," not "Hand," [*Yeah, that's right*.] at 1340 South 16 East, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. Is that correct?

**Customer**: Everything except for the phone number. It's 18*70*, not 18*17*.

**Employee**: Alright. Thanks for your order. It should arrive at your doorstep in 30 minutes or less, or you'll receive a free small pizza with your next order.

**Customer**: Great. Thanks.

**SOS Activity**

**The Greatest Pizza Order Ever**.MacLethal.Inyoutube. Retrieved December 29, 2018, from

https://www.youtube.com/watch?v=L5Y3hNWpJBE

Hi! I wanna order pizza and Yelp says you’re a good place

But I got a long order that’s quite serious so, wipe that smile off your face… I can see it

I need a pepperoni pizza in a jiffy…

"Ok...Is that it?..."

Hell no that ain’t it! Stay with me!I need a combo, and a couple supremes

a couple deep dish pizzas to bust through my jeans

Sent a 20,000 inch meat lovers where the cheese as gooeyand a female driver that’ll feed it to me

I need a Margherita pizza with some buffalo mozzarella

a taco pizza pie that you can cover with sausage peppers

a Detroit style Greek pizza7 extra large BBQ meat pizzas5 big pizzas please

with absolutely no meat baby boy, nothing but cheese

i need a pizza made of money with a couple of geezstuffed in the crust.

Take it out the register if you must.57 pepperoni pizzas with some sausage

Canadian bacon a little garlic and some mozza… rella

you sound like a pretty nice fellaso throw a little pizza in made out of pudding and jello

I got a COUPLE people that are coming over tonight

i need some Dr Pepper, Mountain Dew some Coke and some Sprite

i need a couple other things i hope it’s alright

because you sitting there like “OH MY GOD HE”S FLOWING IS SO TIGHT"

i need a Game of Thrones pizzacovered in fried dragon meat

a jalapeño habanero pepper for the savage heatand if you think i’m getting to cool

i want the pizza from my old elementary school

cafeteria. that we used to get on Fridays.oh man, it was perfect and damn,

I’ve read 285 books this year, my manso you better bring me 10 personal pans

a Chinese pizza, fill it with egg rollsi’ll jump into it like I’m Philip deFranco

I’m gonna pay you gonna give you my bankrolli’m thinking of sticking and breaking a mill with insane flows

Woo I want some pizza with some BBQ chickena little pineapple to get the little heart in me ticking

imgonna eat it with my wife while i hold her buttI’m taking a nibble off the end right off the golden crust

Put a little garlic and some onion in the middle of the crust and go and sprinkle it with some Funyuns

add a little parmesan a little ham a little cheddar and some cheesy macaroni swear to god it makes it better

i don’t care if anybody wanna judge me for the food i’m getting

i just wanna cater to the party and the mood i’m in

i just wanna pizza i know it’s the bestand tomorrow i’ll have the leftovers for breakfast

Make sure that crust is not a bit mushyAND YEAH PLEASE THROW IN A CHOCOLATE CHIP COOKIE

Because I'm a thug.﻿